

Fusion Applications reinvent
how work *works.*

Introducing agentic applications

Driven by outcomes

based on specific business objectives
(i.e., close the books faster, reduce attrition)

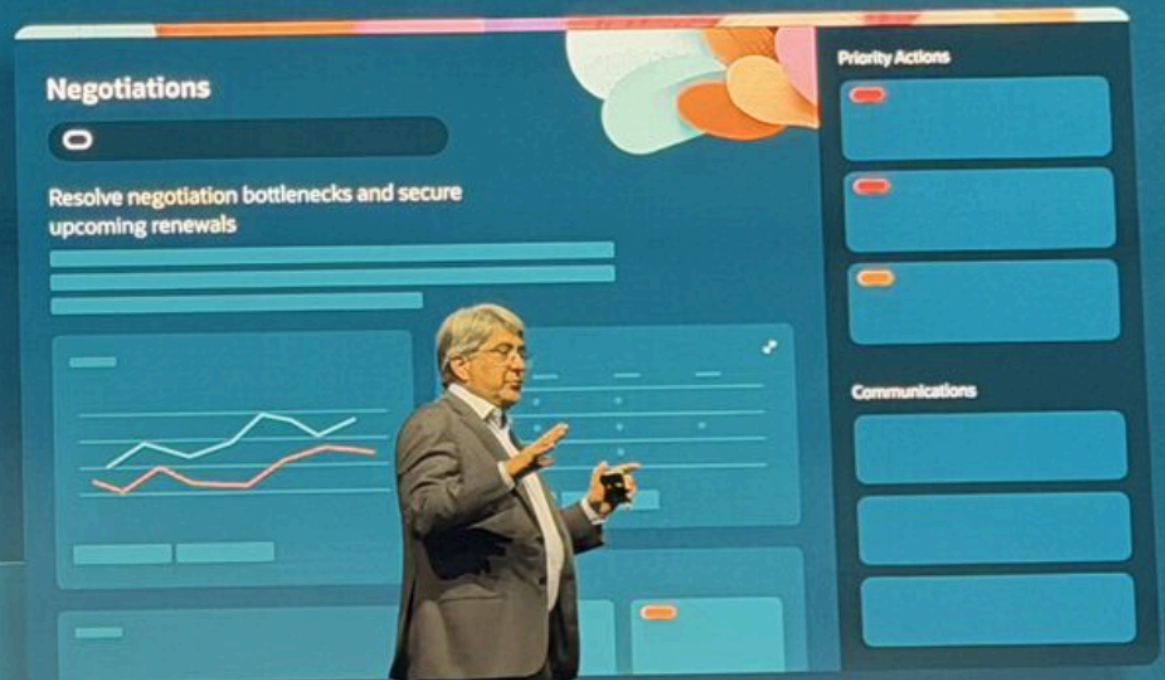
Dynamic workflows

adjust to changing conditions to solve
problems and achieve objectives

Built for enterprise execution

within data governance, security, and
approval frameworks, and full auditability

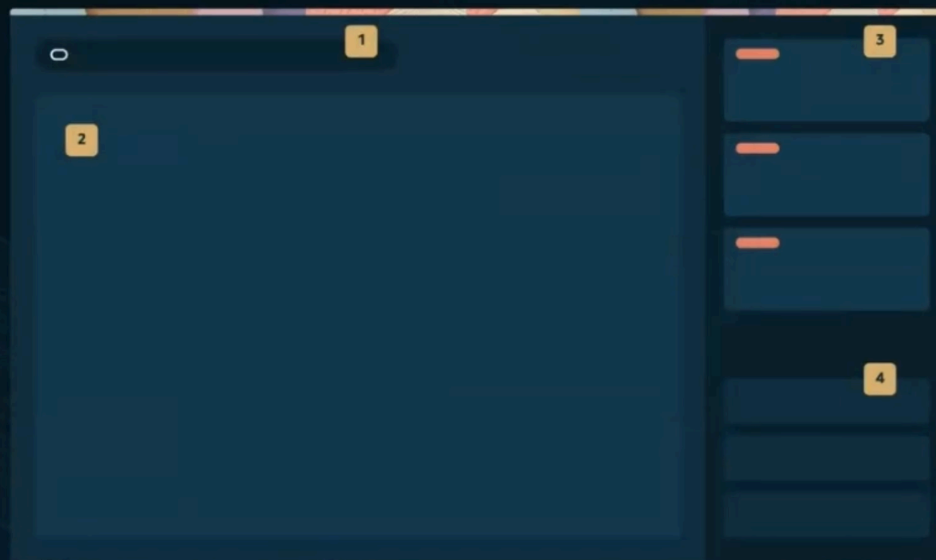
- ➔ **Powered by teams of specialized agents**
that continuously share context and memory
across end-to-end processes



The anatomy of an Agentic Application for end users

Every agentic application is centered around four dynamic core areas, each with a unique purpose.

- 1 Advisor - Ask Oracle
- 2 Information Summary
- 3 Priority Actions
- 4 Communication



Announcing 22 new Fusion agentic applications

ERP / SCM

- ✓ Design-to-Source Workspace
- ✓ Product Readiness Workspace
- ✓ Production Shift Operations Workspace
- ✓ Sales Order Command Center
- ✓ Batch Process Manufacturing Workspace
- ✓ Logistics Execution Command Center
- ✓ Maintenance Operations Workspace
- ✓ Warehouse Operations Workspace
- ✓ Cost Accounting Close Workspace
- ✓ Sourcing Command Center
- ✓ Collectors Workspace
- ✓ Security Command Center

HCM

- ✓ Manager Concierge Workspace
- ✓ Workforce Operations Command Center
- ✓ Team Learning & Development Workspace for Managers
- ✓ Hiring Workspace for Store Managers
- ✓ Career Advancement Command Center
- ✓ Team Talent Calibration & Review Workspace
- ✓ My Help Workspace for Employees

CX

- ✓ Cross-Sell Program Workspace
- ✓ Contract Intelligence Counsel
- ✓ Sales Command Center

Workforce Operations Command Center (HCM)

The shift: from reactive workforce management to continuous, intelligent operations

Old way work worked

Checking schedule and finding replacements to fill absence/shift request

Time-consuming and complex scheduling process

Review and identify missing timecards

New way work works

Resources identified to fill gaps in schedule

Overdue schedules, open shifts, and policy violations flagged

Exceptions identified

Business outcomes

Faster approvals

Improved coverage compliance

Reduced payroll errors delays



Proactively manage renewals, drive customer adoption, and accelerate business growth

To sustain momentum and maximize value, focus on resolving renewal obstacles, increasing solution adoption, pursuing cross-sell and up-sell opportunities, and converting new business prospects. Timely engagement across these areas will reduce risk, improve retention, and strengthen Energy Solutions's customer relationships.

Generated from Opportunity Management Platform and Customer Analytics

Renewals

Ongoing negotiations, unresolved pricing objections, and compliance reviews are delaying renewal finalizations for key customers.

Immediate attention is required for accounts with critical risk ratings to mitigate churn and ensure continued service.

Opportunity	Status	Risk Summary
City Utility Co. Solar Platform Renewal	High Risk	Pending compliance documentation required for...
Horizon Trust Microgrid Service Extension	High Risk	Key stakeholder participation is low; risk of decision delay.
FreshComm Foods - Storage Module	High Risk	Awaiting executive buy-in for planned storage expansion.

Generated from Renewal Analytics Engine and Policy Dashboard

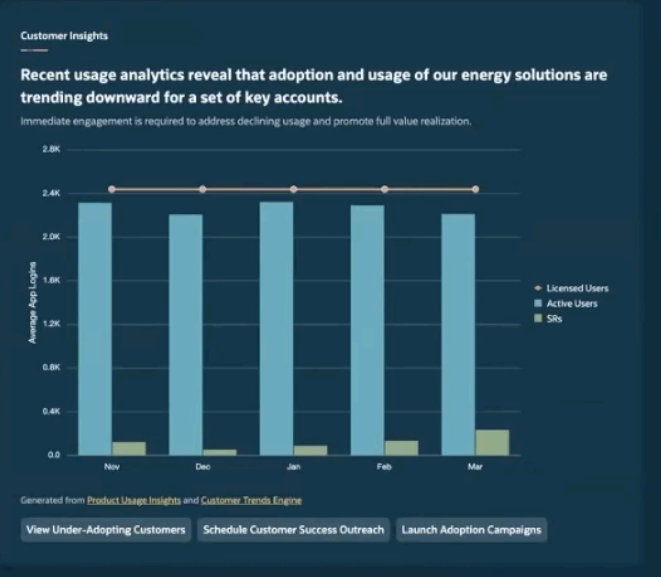
[Initiate Executive Escalation](#) [Submit Revised Pricing Proposal](#) [Schedule Compliance Review Meeting](#)

Expansion

Recent account reviews highlight multiple expansion opportunities where customers would benefit from adopting additional offerings from Energy Solutions.

Proactive engagement is necessary to overcome objections and close these high-value opportunities.

Metric	Lead Score	Sales Motion
Bank Corporation's Renewal for Monitoring & Analytics Cloud	7	Major pricing objection; risk of churn
City Utility Co. Solar Platform Renewal	6	Pending compliance documents



New Business

Timely response and tailored proposals are needed to convert high-priority

Expansion

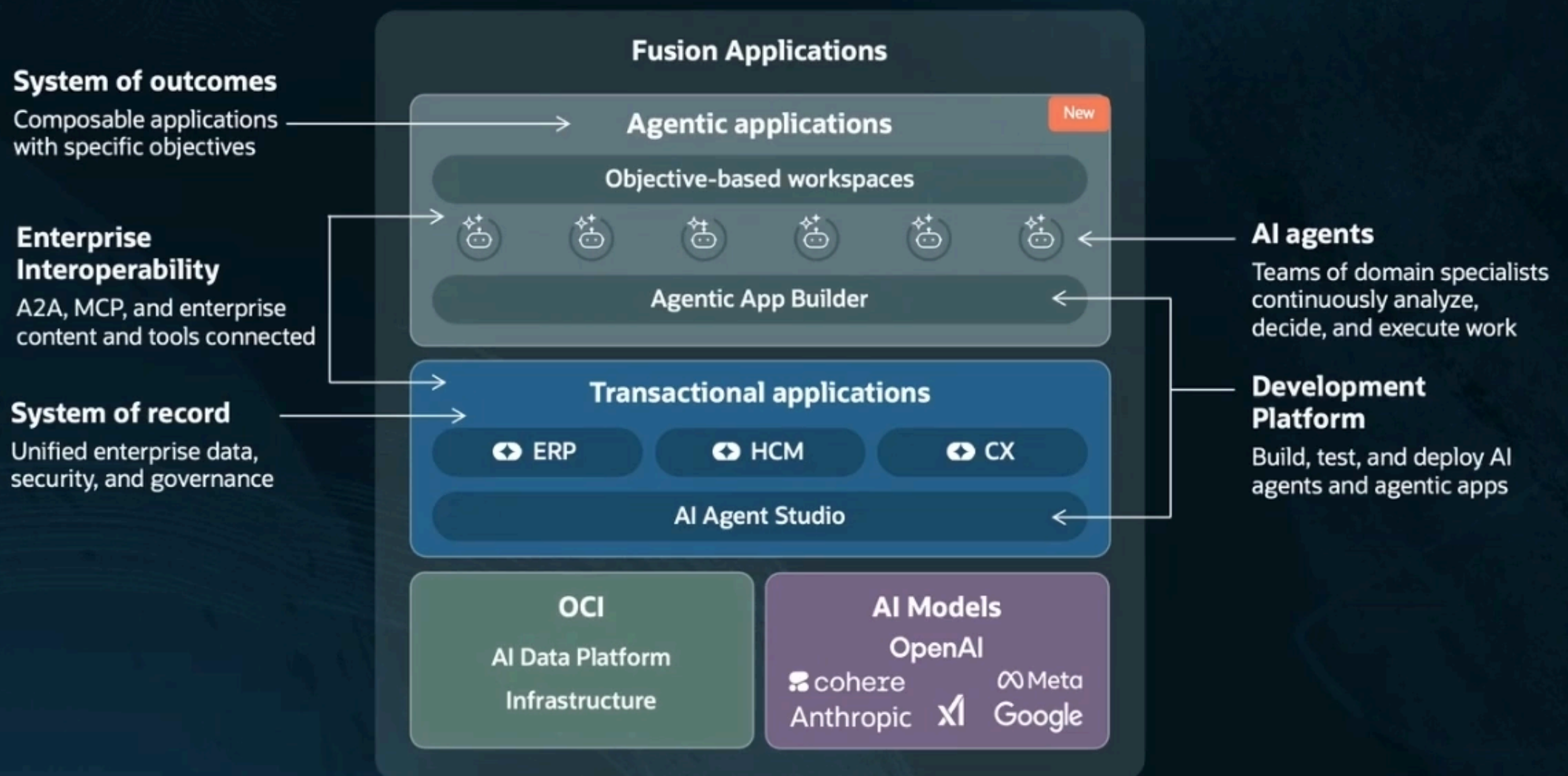
City Utility Co. Cross-sell
Assign technical specialist to City Utility Co. for proposed microgrid...

[Assign Solutions Architect](#)

- #### Communications
- Email: Renewal Pricing Meeting Request**
Personalized message to introduce quote...
 - Message: Schedule Renewal Review with Bank...**
Reminder for internal team to prepare pricing e...
 - Power Point: Tailored Value Summary**
Monitoring and Analytics Cloud solution...
 - Message: Expansion Opportunity Discussion**
Initiate group chat with Solutions Architect and...
 - Email: Follow up on Declining Adoption**
Personalized message to under-adopting...



System of record + system of outcomes—all in one



Fusion is defining the next era of enterprise software

1 System of outcomes

Fusion now drives business outcomes—solving problems and executing transactions autonomously across finance, supply chain, HR, sales, service, and marketing.

2 Native governance

AI agents operate natively inside Fusion, with direct access to enterprise workflows, business objects, and policies—enabling secure, real-time, and fully governed execution.

3 Composable agentic applications

AI Agent Studio enables customers and partners to build, deploy, and extend agentic applications using natural language and open standards


4 The OCI advantage

OCI delivers the performance, security, and model choice required to run enterprise-grade AI reliably and at scale.

Oracle AI Agent Studio

Build, connect, and run AI automation and agentic applications

- Enterprise data, models, and systems
- Governed with observability, security, and measurable outcomes



Tools, Topics, and Prompts



Pre-Built Templates



Agentic App Builder New



Interoperability (MCP, A2A)



Enterprise Content Connectors



Agent Marketplace



Workflow Orchestration New



Native Business Objects



Optimized Model Selection



Content Intelligence New



Contextual Memory New




Multi-Modal New



Monitoring, Observability, Prompt Playground New



Security, Auditability, Governance



Agent ROI Dashboard New



Enterprise AI Stack



Let's build agentic apps together

Build me an executive decision support workspace. Monitor our key initiatives like the robotics automation expansion, track sales pipeline and any deals that could affect capacity planning, understand operational readiness across production lines, and ensure workforce planning is aligned with our rollout schedule. The app should proactively surface risks and opportunities and make it easy to communicate with each functional team.



Need some inspiration? Select one of the examples or [start from scratch](#)

Exec Command Center

Talent Review Workspace

Spend Anomaly Radar

Customer Service Optimizer

Sales Command Center

Intelligent Requisition Navigator

Close Readiness Workspace